

DAY ONE | Oct. 8

DAY TWO | Oct. 9

- 2:30 - 4:30 PM
- 5:00 - 7:00 PM

Monday October 7th

Registration & Exhibitor Showcase at the Sioux Falls Conference Center

Monday Night Football Tailgate at The Blue Rock**

Consultative Opportunities

Ask the Expert Sessions

Utilization Report Cards

- 7:30 - 8:15 am
- 8:15 - 8:40 am
- 9:40 - 9:25 am
- 9:30 - 10:30 am
- 10:45 - 11:15 am
- 11:30 - 12:00 pm
- 12:00 - 1:00 pm
- 1:00 - 1:30 pm
- 1:45 - 2:15 pm
- 2:30 - 3:00 pm
- 3:15 - 3:45 pm
- 4:00 - 5:00 pm
- 6:30 - 9:30 pm

Grand Ballroom

Breakfast and Exhibitor Showcase

Welcome and Event Overview - Ali Jenab and Enrique Olivas

eLation Product Update - Robin Pooley and Dee Roy

Keynote Address - Holly Hoffman

Grand Ballroom

Executive Dashboards

What's New in eLation Billing

Lunch and Exhibitor Showcase

Advance Search/Insights

Kick Off eCommerce

Accounts Receivable Tips and Tricks

Customer Communication

Holly Hoffman Leadership Breakout

Reception at Dave & Busters**

Meeting Room 6 & 7

SDP Provision Monitoring

SDP New Plugins

Broadband Buildout and Expansion

Offline eMap

eMap New Features*

Importance of GIS Mapping

Mapping Roundtable

Meeting Room 8 - 10

New in Financials, Part 1

New in Financials, Part 2

Underutilized features in financials

Work Orders and CPRs

Payroll Hot Topics, Tips and Tricks

Lori Fett's Favorite Features

Financials Round Table

Meeting Room 11 & 12

eMap New Features

Professional Services

Security Best Practices

Support Portal 101

Support Portal 101 Continued

Time Management & Reach

Grand Ballroom

Breakfast

Exhibitor Showcase

Time Management/Mapping

Webchat and Chat Messenger

Billing Round Table

Meeting Room 6 & 7

SDP Best Practices

SDP Best Practices Continued

SDP Roundtable

Meeting Room 8 - 10

Underutilized Features in Financials*

Lori Fett's Favorite Features*

Work Orders and CPRs*

Meeting Room 11 & 12

eLation Hosted

eLation for Utility Providers

Metered Utility Round Table

Grand Ballroom

2024 Broadband Awards, Customer Panel and Closing Remarks

** = registration required * = repeated session