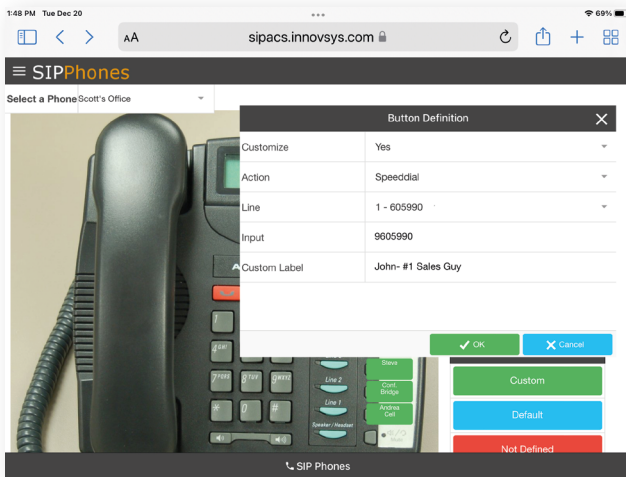# SIP ACS Server

ACS software benefits service providers that are offering hosted SIP phone services by moving device management to the UI. This service allows fast response for customer change requests with mouse clicks instead of truck rolls!

Control at the service provider level can minimize the support issues associated with the complexities of implementing intelligent SIP user agents, improving the overall quality of service while managing costs and reducing on-site service calls.

SIP ACS Handles Firmware Upgrades

If any of your ACS supported SIP phones need important firmware updates, those updates will be pre-staged and ready for you to install. Once installed, SIP ACS will push the updated firmware to these phones.

Web Portal Management

Customers can change key phone settings from the APMax Web Portal.

Key Features

- Automatic provisioning of new subscriber devices
- Re-provisioning of existing subscriber devices
- Device specific firmware management
- Central Reporting option delivers scheduled reports and integrates with MS Power BI
- Sidecar Support
- Ribbon C15 MADN Support

One-Button Provisioning

Bench provisioned phones can be programmed with a provisioning button, making it easy for customers and techs to plug and play the phones from the customer premise.

Supported Phones

ACS supports 9 different brands and over 60 models from Soft Phones to Video SIP Phones.