

Firebar

Firebar is used to reach predesignated responders simultaneously when a call is placed to an emergency phone number.

Firebar provides your community with a reliable, efficient, and highly adaptable way of connecting all your emergency responders to a call so they can quickly implement an action plan.

Customizable DN Settings

Each responder can have his or her own settings related to call forwarding, ring settings, barge-in, and verification.

Recording Capability

Emergency personnel will receive an e-mail with a recording of calls initiated through the Firebar.

How it Works

When a call is placed to the designated emergency response number, the call is routed to the APMax which activates the Firebar service. This in turn places the outgoing calls to the specified DNs (responders). As soon as a responder answers the call, he/she is immediately conferenced into the Firebar call. The conference remains in progress until everyone leaves the call.

Backdoor DN

Allows responders to join a Firebar Conference if they miss the initial call.



Barge-In Option

Allows Firebar to interrupt or 'barge-in' on a call already in progress to let a responder know of an emergency.

SIP and TDM

Works with most major switch types and is compatible with both SIP and TDM channels.

Capacity

Supports up to 64 Firebars with up to 128 responder DNs per conference and a maximum of 256 responder DNs in simultaneous conferences.

Firebar Report Generator

Can automatically generate details and then e-mail reports. Log files, showing the participant activity and color-coded reporting on who responded to the Firebar call, are available.