

Terminating Call Manager

Service providers are using TCM for subscribers who are considering disconnecting their landlines because of annoyance calls. Let the company with nearly 20 years of experience in Call Screening rid your customers of these telemarketers!

How Does It Work?

Terminating Call Manager allows local wireline and wireless calls to complete without intercepting them. When telemarketers do call, they hear the announcement, "The number you have reached does not accept calls from Telemarketers. If you are a Telemarketer, please add this number to your Do Not Call list and hang up now. Otherwise, please press '1' or stay on the line." Regular long distance callers will hear the announcement the first time they call, and then the service 'learns' that they are an accepted caller.

Use Phone to Quickly Manage Call Screening

- Press 1 to turn Do Not Disturb On/Off.
- Press 2 to turn Call Screening On/Off.
- Press 5 to add the last caller to your Blocked List.
- Press 9 to change the language of your menu options.
- Press * to Repeat menu options.

Subscribers Can Manage Allowed List

Once a caller's number has been allowed, TCM will recognize that number, and it will not be challenged again.

Trunk Group Screening Support

TCM can be configured to block Caller ID spoofing of local numbers that originate outside the local network.



Intelligent Call Screening

- Defeats RoboCalls
- · Remembers your friends from Out of Area
- Includes Do Not Disturb service
- Service Provider can add Blocked and Allowed numbers for Subscribers



New Features

- Support for Business Call Screening
- Trunk Group Screening for Locally Spoofed Numbers

Other Screening Options

- Route to Voicemail
- Private Caller Acceptance option
- Since live telemarketing callers need to press "1" to complete the call, automated dialers will merely timeout without ever ringing the subscriber's phone.
- The Global Blocking list, when enabled, automatically updates from other subscribers' Blocked Lists so that everyone who subscribes can benefit.
- Supports business call screening
- Supports federal robocall and Do Not Call telemarketer

Web Portal Customer Care

With the new HTML5 format, subscribers can manage their allowed /blocked lists and set up Do Not Disturb schedules.

"The Do Not Call Registry just doesn't work, and our customers who have APMax TCM are pleased with its effectiveness."

Glenn Garner, Director of Operations, Randolph Communications, Ashboro, NC

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