

# THE NEW MLTS 911 Notify Service

Innovative Systems introduces MLTS 911 Notify Service to help meet federal regulation about providing internal dispatch location for 911 calls in multi-line telephone systems (MLTS) environments. Recent FCC regulations now require call notification for all 911 calls to deliver on-site notification which will alert on-site personnel that can assist emergency service to the correct location of the emergency.

## Notification Details:

- The APMAX will deliver notify messages with details of the 911 call location
- The C15 will print a message when 911 notify messages fail to send to the APMAX
- APMAX logs deliver information about provisioning as well as 911 calls



**From:** IS Testing <E911@innovsys.com>  
**Sent:** Tuesday, March 10, 2020 4:39 PM  
**To:** 911@innovsys.com  
**Subject:** 911 Call

605-996-1229 located at East Break Room at  
 1000 Innovative Dr,  
 Mitchell, SD 57301 just dialed 911.

## System Requirements:

- APMAX Base Platform 4.6 or newer
- NineOneOneNotification 1.07+SS7 connectivity
- Ribbon C15 Rel 16 Patch 3 bundle or C15 Rel 17

## APMAX UI Configuration:

This service is configured in the APMAX UI by the service provider. It is also configurable via the E911 Web Portal for end-users who want to manage their own MLTS Notify information and relieve service providers of customers that make frequent changes.

