ACS software benefits service providers that are offering hosted SIP phone services by moving device management to the UI. This service allows fast response for customer change requests with mouse clicks instead of truck rolls!

Automated Configuration Service (SIP ACS)

"Making changes in the ACS template is far easier than setting up a service call and doing it at the customer's office."

Mike Sargent, Network Planner, GSC Network, South Weare, NH
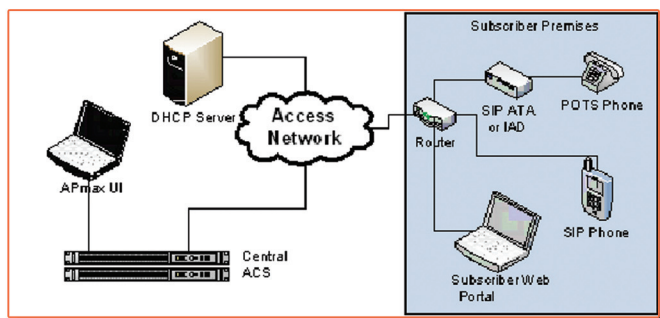

Key Features

- Automatic provisioning of new subscriber devices
- Re-provisioning of existing subscriber devices
- Device specific firmware management
- Visual provisioning of soft keys
- Sidecar Support
- Ribbon C15 MADN Support

Optional Hot-Desking Feature

This feature integrates with the APMax ACD service and is a single shared SIP phone that allows for multiple profiles.

One-Button Provisioning

Bench provisioned phones can be programmed with a provisioning button, making it easy for customers and techs to plug and play the phones from the customer premise.
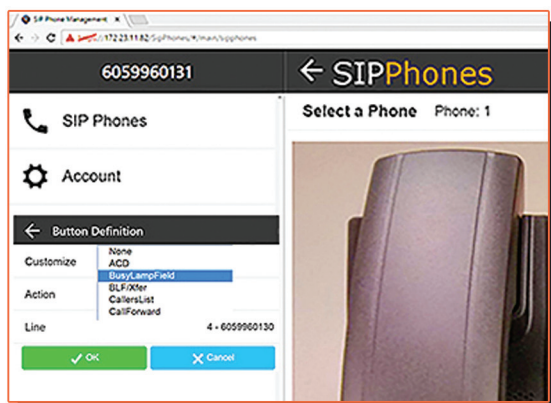
Control at the service provider level can minimize the support issues associated with the complexities of implementing intelligent SIP user agents, improving the overall quality of service while managing costs and reducing on-site service calls.

SIP ACS Handles Firmware Upgrades

If any of your ACS supported SIP phones need important firmware updates, those updates will be pre-staged and ready for you to install. Once installed, SIP ACS will push the updated firmware to these phones.

Create Unique Groups

For testing purposes or for special client needs, ACS allows for creation of multiple SIP groups.

Web Portal Management

Customers can change key phone settings from the APMax Web Portal.
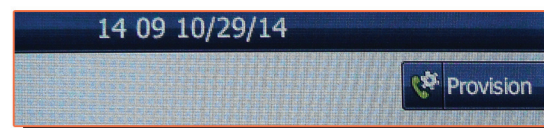
Supported Phones

ACS supports 9 different brands and over 60 models from Soft Phones to Video SIP Phones.