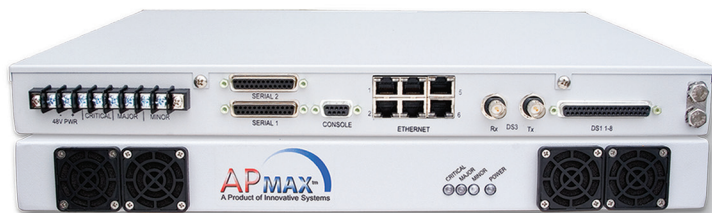


Application Server



Designed for Telcos

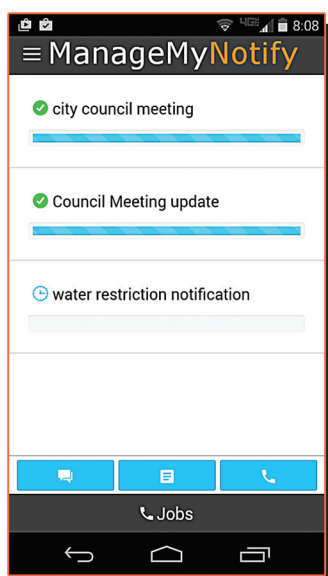
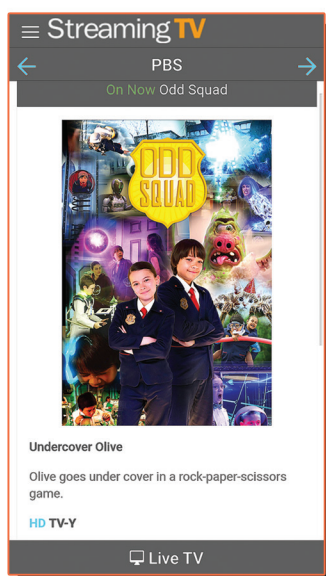
- Over 850 systems deployed
- Redundant Carrier Grade system
- Built-In Web Servers
- Delivers Enhanced Voice

Enhanced Voice Platform That Just Works!

From Alaska to New York and everywhere in between, APMax has been blocking Robocalls, delivering Caller ID, managing SIP phones, and bringing emergency responders together on a redundant fail-safe platform.

HTML5 Mobile Apps for Android and iOS Devices

It's an App-centric world now, and APMax has many Apps for popular voice services like Unified Messaging, Notify Plus, Single Number Service, and more to come!



TDM and IP Interfaces

A single APMax system can interface with legacy switches using TDM, AIN, and ISUP while simultaneously interfacing to next generation switches using SIP, RTP, UDP, TCP, HTTP, and HTTPS.

Interfaces (per system)

16 DS-1 (384 DS-0s)	SIP, FTP
Two DS-3 (1344 DS-0s)	TFTP, RTP
Four RS 232/449/V.35	HTTP, HTTPS
MF and DTMF	SOAP...
SS7 (ISUP,TCAP,AIN)	8 Ports

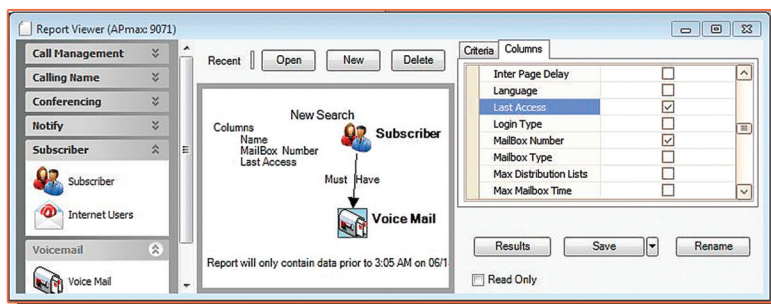
Your Hosted Voice Partner

With IP connectivity, APMax provides a host of services that are a perfect fit for your Hosted Voice Bundles. Mass Notification, Unified Messaging, Conferencing, SIP Device Management, and Call Center Software can be efficiently managed from a single Windows-based Graphical User Interface.

Pre-Stage Packages

To improve efficiency of the software update process, service and platform packages are automatically downloaded to the APMax in pre-stage mode. Administrators can then complete the install process at their convenience.

Application Server



Report Viewer

Create and view reports for subscribers and enhanced services associated with an APMAX system. Results can be exported to an Excel spreadsheet and then e-mailed to the appropriate staff.

Call Recording for Ribbon C-15 Providers

Inbound or outbound calls can easily be recorded and archived. This service will be beneficial for businesses that need to meet compliance requirements for security and other purposes.

Versatile Streaming Audio Support

- Uses recorded audio from the APMAX or live streams from a phone or the Internet.
- Supports HD (16 bit) Audio.
- Plays streams in ACD and Conferencing as hold music.
- Streams to the C15 using Dedicated Announcements for C15 Music on Hold.

Built-In Diagnostics

This diagnostic process initiated through the APMAX UI collects current statuses, logs, statistics, core file information, and more. It also delivers the data to customer support via e-mail.

	A	B	C	D
	Name	Default Phone Number	Service List	Internet Access Services
1	Smith -John	605-996-1303	Call Logging	Conferencing
2	Smith -John	605-996-1303	Voicemail	Conferencing
3	Smith -John	605-996-1303	On-Demand Conferencing	Conferencing
4	Smith -John	605-996-1303	ACD - Agent	Conferencing
5	Smith -John	605-996-1303	OriginatingCallManagement	Conferencing

Optional Service Provisioning Host

This feature can serve as the gateway to auto-provisioning of your APMAX enhanced services. The Service Provisioning Host will interface with the APMAX and your billing system to provide seamless flow-through from the order entry point to the APMAX. An open Application Programming Interface (API) provides for added customization options.

Use the Service Provisioning Host for these APMAX enhanced services:

- Unified Messaging/Voicemail
- Change Number
- Terminating Call Manager
- Calling Name
- Conferencing
- Call Logging
- Local Number Portability
- Originating Call Management
- Single Number UCM
- Wireless OTA
- Notify Plus

Simplified Subscriber-Based Provisioning

- Views multiple accounts simultaneously.
- Views all subscribed services in one screen.
- Supports multiple subscriber locations on one account.
- Does not require phone number.
- Searches by name, billing account, phone, e-mail address, and mailbox number.

Innovsurance

This is your protection against hardware failure at the lowest cost in the industry. This coverage also includes free software upgrades for the base hardware and any existing enhanced service software that you have on your APMAX.