

ManageMyTVs Application Issue Notice (April 10, 2015)

If your subscribers are reporting problems with the ManageMyTVs app after taking an update that was posted to the iOS App Store on the evening of 4-9-2015 and their home screen looks like Figure 1-1, please have them follow the steps below to fix the

problem:

Figure 1-1

iPad 🗢						2:05 PM			۲ 🕸 🕸 👁
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Fr	i Apr 10		2:00 PM	2:30 F	PM	3:00 PM	3:30 PM	4:00 PM	4:30 PM
3 - WEATH	I (Weather Cer	iter Live					
4 - KELOW	итн 🔍		Local Weath	er					
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6 - KDLT	4	40	Rachael Ray			Hot Bench	Hot Bench	Judge Judy	Judge Judy
7 - LOOR	4	80	Local Origination						
8 - KCSD	4	150	Curious Geo	SciGirls		Arthur	Odd Squad	Wild Kratts	Cyberchase
9 - KTTW		200	Maury			The Real		Steve Harvey	
10 - UTV	4	320 610	Divorce Cou	rt Divorce 0	Court	Judge Mathis		Judge Mathis	
11 - KELO	4	630 650	The Meredith	n Vieira Shov	v	Dr. Phil		The Dr. Oz Sho	w
12 - KCPO	LP (670	Highway to I	leaven		Access Hollywo	ood Live	Mad About You	The Steve H
13 - KSFY	-	810	Who Wants t	Who War	nts t…	Jeopardy!	Inside Edition	The Ellen DeGe	eneres Show
14 - KSFY	DT2	820	Married W	Married .	W	The Bill Cunnin	gham Show	Rules of Eng	Rules of Eng
15 - WGN/	AMER		Blue Bloods			Blue Bloods Blue Bloods			
17 - ABCF		2	Reba	Reba		Reba	Reba	Boy Meets	Boy Meets
			Guide	Q Search V			Settings		

1. In the ManageMyTVs app, click on the *Settings* tab from the Menu on the bottom. Click *Sign Out* to log off of the app.



- 2. The ManageMyTVs Sign-in Screen will appear. Figure 1-2
- 3. Enter your URL in the URL field, username in the Username field and password in the Password field. Some of these fields will automatically populate for you.
- 4. Select the *Sign In* button. The ManageMyTVs app will load and should be fixed.

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	9:09 AM	
	Sign In	_
URL		
Username		
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