

# eLation™ e-Sign

## Quicker and More Convenient for Everyone

### e-Sign - How It Works

MAKES GETTING OR CHANGING SERVICES  
MUCH EASIER FOR YOUR CUSTOMERS

e-Sign allows your customers to sign important documents electronically at their convenience and allows you automated tracking of when the signature is received

#### e-Sign Key Features

- Sign in-person or via email
- Allow technicians to take signatures via phone or tablet at customer's site
- Manage multiple signatures
- Receive notification when signatures are complete
- Signed documents are automatically attached to customer's account

Your customers' lives are busy. They don't have time to come into the office to sign-up for service. More importantly, they expect an on-line experience from their technology company.

eLation e-Sign allows them to sign electronically in-person or to receive an email with a link for an electronic signature. The signed document can then be downloaded by the customer for their records.

The best part is that you don't have to pay expensive fees for 3rd party electronic signature software and you have easy management and complete trackability of the signature process.

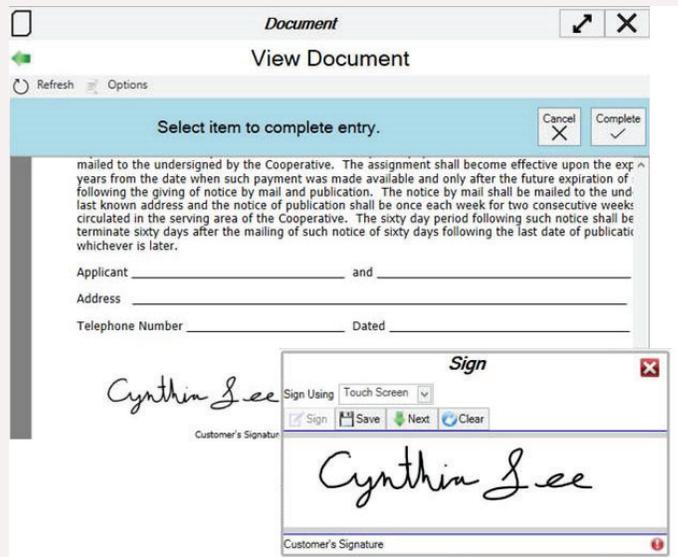
*"Our goal is to build the eLation OSS/BSS solution with tools that reduce dependence on vendor add-ons that increase your support and training costs."*

**Roger Musick**  
CEO - Innovative Systems



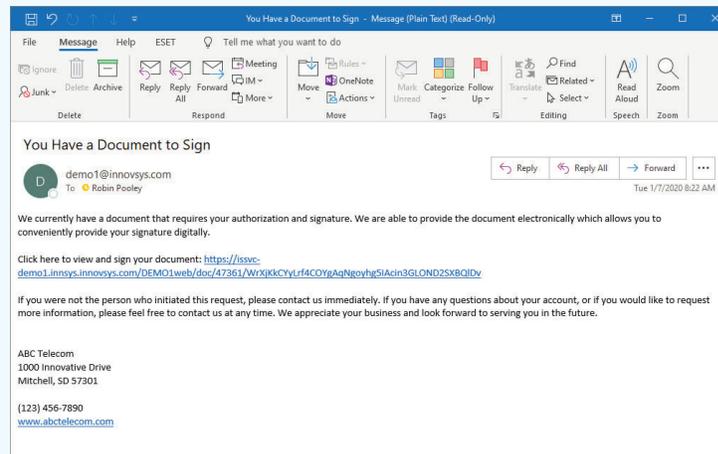
# Sign In-Person

A customer can sign in-person, at your office, or at their home. Documents are available to technicians via the Relay app on their smartphone or tablet. Customers can still receive signed document via email.



# Sign via Email

An email notification with customized text is sent to the customer. Customer signs electronically via link provided and downloads document for their records

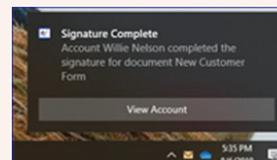


# Signature Management

e-Sign requests that are not complete can be viewed in Document Manager.

Load	Refresh	Filter	
Pending	Dec 26, 2019	Auto Pay Form	Auto Withdraw ~ Account: 00261561-0 Chris Hemsworth
Pending	Dec 18, 2019	Legal Documents	New Security Form ~ Account: 00257721-5 Liam Neeson

A Notification pop-up is given when a signature is completed.



An Activity Log entry is added for permanent reference to the date/time it was received.

Date	User	Activity	Application Sou...
9/19/2019 2:06 PM	ISSVC-...	Document Membership App signed with e-Signature	<Mixed>
9/20/2019 12:43 PM	Doreen	Signature Request for document Membership App e-Mailed to dor...	eLation OSS



Innovative Systems

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