



## Next Generation OSS ▲ ▲ ▲

Innovative Systems has raised the bar in features, performance, and usability with the next generation OSS System – eLation. eLation has been engineered from the ground up, using the best and most advanced development technology from Microsoft .NET.

The eLation software suite provides your company the tools you need to manage your business, increase productivity, and impact your bottom line. These applications are tightly integrated and all developed by Innovative Systems.

### Billing for

- **Wireline**
- **Wireless – Resale, CDMA, GSM**
- **Utilities**
- **Internet**
- **Video - IPTV, Analog CATV, Digital CATV**

### Customizable

- **User-Defined Invoices, Notices, Forms**
- **User Interface**

### CRM/Account Explorer

- **Review and Evaluate Customer Information**
- **Marketing Tools**
- **Manage Prospects and Sales Process**
- **Mobile App**

### Marketing

- **Upsell Recommendations**
- **Advanced Bill Messaging/Stuffing**
- **Bundling and Cross Product Promotion**
- **Targeted Email Marketing**

### eCommerce

- **Easy Navigation**
- **Customizable**

### Online Store

- **Fully Integrated**

### Data Mining/Reporting

- **Mine Data for Marketing & Strategic Planning**
- **Exportable**
- **Flexible Reporting with Drill Downs**
- **Graphical Report Designer**
- **Management Dashboards**
- **Automated/Scheduled**

### Service Offerings

- **Flexible Product Configuration**
- **Flexible Pricing Structure**

### Service Order

- **Dynamic Order Routing**
- **Automated Credit Checks during Order Entry**
- **Order Reason Reporting & Tracking**
- **Automated Provisioning**
- **Interfaces – CARE, NLAD, E911 Reporting, etc.**
- **Integrated Map of Customer Location**

### Mobile Apps

- **Paperless Service Order**
- **Fully Integrated**
- **Network Diagnostics**
- **Facilities Management**
- **Provisioning**
- **eSign**
- **Timesheet**

## Fiber Build Out

- **Online Fiber Sign Up Platform**
- **Easy to Configure**
- **Fully Integrated**

## Work Force Management

- **Flexibility to Match your Work Flow**
- **Service Order Integration**
- **Mapping Integration**
- **Vehicle Tracking**

## Billing

- **Flexible Rate Plans for Usage and Consumption**
- **Advanced Payments**
- **Flexible Taxing**
- **Comprehensive, Easy Reporting**
- **Built-in Auditing**

## Receivables

- **Complete Payment Processing**
- **Reversals**
- **Writeoffs**
- **Transfers**
- **Lockbox**

## Online Customer Portal

- **Invoice History**
- **Usage History**
- **One Time Payments and Auto Pay Setup**
- **Trouble Ticket Entry**

## CABS – Carrier Access Billing System

- **SECABS Compliant**
- **Easy to Use Audit Trail**
- **Service Bureau Option Available**

## Staking & Mapping

- **GIS-Based**
- **CRM/Account Explorer Integration**
- **Work Order Integration**
- **Build-out Design Tools with ROI Calculations**
- **HUBB and 477 Reporting**

## Complete Financials System

- **General Ledger**
- **Accounts Receivable**
- **Continuing Property Records**
- **Mapping Integration**
- **Inventory**
- **HR**
- **Accounts Payable**
- **Payroll**
- **Point of Sale**
- **Service Order Integration**
- **Work Order**

## Complete Integration That Works

When you install eLation, you do not have to be concerned about whether or not different applications will work together. eLation is a completely integrated solution for your communications business.

## World Class Conversion, Training, & Support

With eLation, you can be sure that your data will be converted quickly, completely, and accurately.

Innovative Systems understands that there are two types of support needed after the conversion. We offer support for questions like, "How do I do this again?" and for comments like, "Our company is launching a new service; we need eLation to do..."

You can count on Innovative Systems to be standing by to help you in either case!

*Innovative Systems reserves the right to change specifications without notice.*



**Innovative  
Systems**