



# Video Monitor

## Use the APMAX to Monitor Your IPTV Video Streams

An inexpensive, easy to deploy solution for monitoring your IPTV video channels in real time. With a technical interface and a CSR/Support facing dashboard, this solution keeps you aware of the quality of your video service. The ability to immediately respond to customers who call in video outages and to accelerate corrective actions is crucial considering the competitive nature of the video business. Innovative Systems Middleware customers can easily import their channel lineups into the Video Monitor. This solution will work with any IPTV Middleware vendor.

## How it Works

Specific parameters that effect the quality of your video streams can be selected by your technical group and if a video stream falls below any of these parameters an alarm will display in both the technical and CSR/Support interfaces.

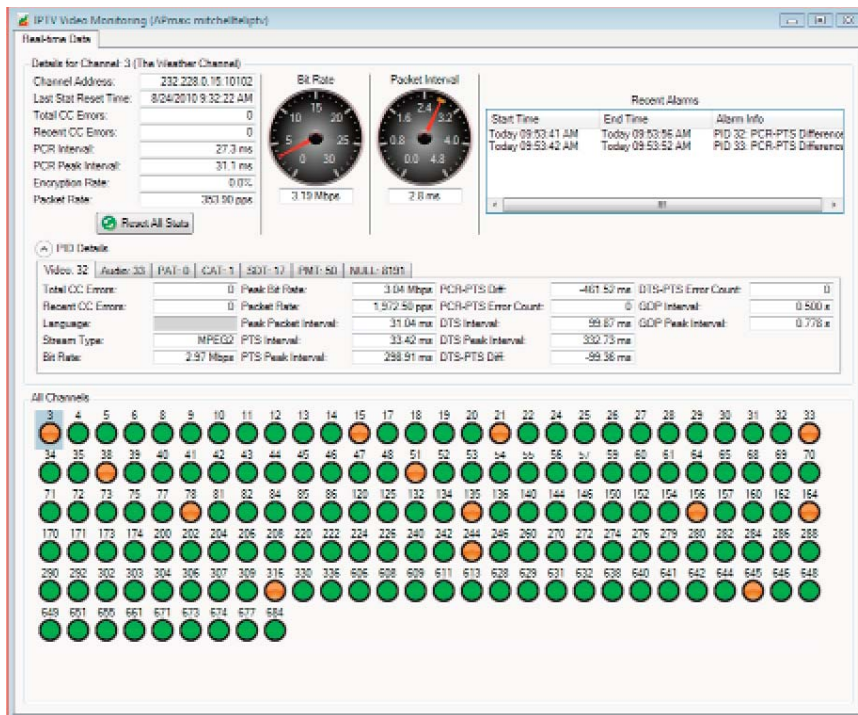
## Why IS's Video Monitor?

- Provides real time signal status of your video quality
- Easily monitored by your technical and CSR staff
- You can provide immediate response to a video outage

## CSR Interface

The Video Monitor provides snapshot info to the CSRs to assist with customer issues. This interface will give your front line staff important information:

- Computer Tray Warning Icon
- Channel History Snapshot
- Quick Look-up feature
- Read Only Interface
- Graphic Display of Alarm Segments
- 24 hour Data Reference



## Historical Technical Data Search

The likelihood of short intermittent video issues can be problematic and the APMAX Video Monitor gives you the ability to create exportable channel reports with a couple of mouse clicks.

