



Single Number Service UCM

One Number Connectivity

With Single Number Service, residential or small business subscribers can have a single phone number that will help them be reached wherever they are. Subscribers can configure up to nine unique telephone numbers to ring in succession or simultaneously.

Caller Friendly

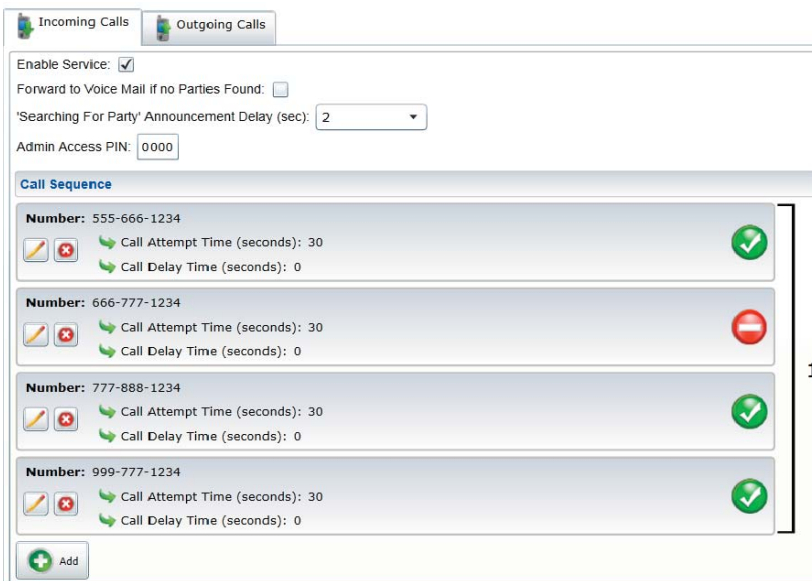
When a caller reaches a Single Number Service subscriber, the service alerts the caller that it is attempting to locate the subscriber by announcing *“Attempting to locate (name here). Please stay on the line.”* The subscriber defines how long to wait to play this announcement for the caller.

Reaching the Right Person

The service offers optional call verification so when a call is answered the Single Number Service announces *“I have a call for: (name here)*. If that person is available at this number, press ‘1’, otherwise hang up.”* Traditional simultaneous ring services stop looking for the subscriber as soon as one of the lines is answered making it less effective than Single Number Service.

Single Number Service Web Portal Control Option

The Web Portal gives Single Number subscribers an easy way to turn on and turn off the service. Another advantage of the Web Portal is the subscribers ability to take specific configured numbers out of the call sequence without losing all of the setting data. If one of the contacts in the sequence wants to take the weekend off, use the Web Portal to temporarily deactivate that person’s number.



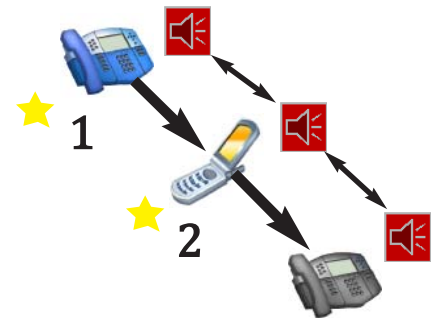
*For the subscriber’s name to play, their name must be recorded in the APMAX Unified Messaging service. If the Single Number Service Subscriber is NOT an APMAX Unified Messaging subscriber the service will play ‘Single Number Subscriber’ in place of their name.

Use Existing Number

APMAX Single Number Service is easy to provision and administer. There is no need for the subscriber to change numbers.

Unique Transfer Feature

The APMAX Single Number Service gives subscribers the ability to transfer a call that is already in progress to another phone. For example, you have just taken a call on your landline and you need to leave the building, but you also need to finish your conversation, with Single Number Service, simply press *1 to transfer the call to your wireless phone and you are free to go.



Allows Conference Functionality

With the Single Number Transfer feature, all numbers that are part of the calling configuration could be part of a conference call. For example, a family with a son or daughter away at college could have that wireless number in their calling sequence. Using the transfer digits, they could add that number into a conferenced call if desired.

