



Next Generation OSS ▲ ▲ ▲

Innovative Systems has raised the bar in features, performance and usability with the next generation OSS System - eLation. eLation has been engineered from the ground up using the best and most advanced development technology from Microsoft, .NET.

The eLation software suite provides your company the tools you need to manage your business, increase productivity and impact your bottom line. These applications are tightly integrated and all developed by Innovative Systems.

Billing for:

- Wireline
- Wireless – Resale, CDMA, GSM
- Internet
- Video - IPTV, Analog CATV, Digital CATV

Customizable

- User Defined Invoices, Notices, Forms
- User Interface
- Ease of Use Features

CRM/Account Explorer

- Review and Evaluate Customer Information
- Marketing Tools
- Manage Prospects

Marketing

- Upsell Recommendations
- Advanced Reporting With Drilldown
- Advanced Bill Messaging/Stuffing
- Bundling and Cross Product Promotion

Data Mining /Reporting

- Mine Data for Marketing & Strategic Planning
- Export to Office Products
- Easy to Use Reporting Tools
- Drill Down Reports

Service Offerings

- Flexible Product Capabilities
- Flexible Pricing Capabilities

Service Order

- Automated Credit Checks During Order Entry
- Order Reason Reporting & Tracking
- Graphical Definition of Workflow
- Send Order to Field Paperless
- Automated Provisioning
- Interfaces – CARE Reporting, PIC Changes, E911 reporting, etc.
- Integrated map of customer location

"Innovative's commitment to keeping up with new technology will give us flexibility that we need going forward as we add new products and change along with the industry. We want a system that will allow us to take on new products as the future unfolds. We're confident that eLation will do that for us."

Sharon Urbanik, Information Systems Manager, Silver Star Communications, Freedom, WY

"It is one thing to convert billing or financials, but to do a complete conversion of all our company's operating systems was somewhat intimidating. The leadership team at Innovative helped guide us through this process with no CTC casualties during or after the conversion!"

Steve Holmvgig, Network Operations Manager, Consolidated Telephone Company, Brainerd, MN

Billing

- Usage Processing - Toll, Pay Per View, Text, SMS, MMS
- Optional Calling Plan Processing
- Advanced Payments
- Flexible Taxing Capabilities
- Comprehensive, Easy Reporting

Receivables

- Complete Payment Processing
- Payments
- Reversals
- Writeoffs
- Transfers
- Lockbox

CABS – Carrier Access Billing System

- SECABS Compliant
- Easy to Use Audit Trail

Integrated

- Work Force Mangement
- Mapping
- Vehicle Tracking

Staking & Mapping

- Visio Staking Tied to the Database Information
- Automatic Tabulation of Work Order and/or Contract Units
- AutoCAD Based Mapping Tied to the Database Information

Complete Financials System

- General Ledger
- Accounts Receivable
- Continuing Property Records
- Accounts Payable
- Payroll
- Point of Sale
- Work Order
- Inventory

Complete Integration That Works

When you install eLation, you do not have to be concerned about whether or not different applications will work together. eLation is a completely integrated solution for your communications business.

World Class Conversion, Training & Support

With eLation, you can be sure that your data will be converted quickly, completely and accurately.

Innovative Systems understands that there are two types of support needed after the conversion. There is the support for questions like, 'how do I do this again.' Then, there is the support for 'our company is launching a new service, we need eLation to do...'

You can count on Innovative Systems to be standing by to help you in either case!