

Originating Call Manager



Outbound Call Control

The access, control and billing accountability features of OCM give subscribers multiple benefits from one service that can help them to better manage their outgoing phone calls. OCM has multiple benefits for both residential and commercial subscribers.

Originating Call Manager

The Originating Call Management feature controls the type of calls that are placed from a subscribers phone and can restrict access to specific phone numbers. Originating call types, including International, 10-10-X, Operator, Long Distance and Local calls can be selected by type as either “allowed” or “blocked”. Individuals with the PIN override code will be able to bypass OCM.

Account Code PLUS

Account Code Plus gives business toll customers the ability to manage their account code system and additional originating call options directly and conveniently from the service providers web portal. When a user places a toll call, they are prompted to enter an account code, which is verified against predefined account code(s) valid for that caller.

Budget Toll

A subscriber to the Budget Toll service is allotted a budgeted number of toll minutes per month. When more than 100 minutes of toll time remains, the feature is transparent to the user. An announcement will be provided to the caller when toll calls are originated with less than 100 minutes of toll time remaining. Once the allotted time has been depleted, a subscriber attempting to place a toll call will receive an announcement stating that their time has expired and they will be unable to place the call. Budget Toll can also be configured to restrict calls to numbers not considered toll numbers.

Subscriber Control

With the Web Portal option a subscriber can make changes that effect how the service treats outgoing calls and add additional account codes for outbound toll calls.

Account Codes

Code Length: 4 Retry PIN Count: 3

Code	Description	Max Minutes	Used Minutes
2501	legal client 1	Infinite	0
2502	legal client 2	Infinite	0
2503	legal client 3	Infinite	0
2504	legal client 4	65	0

Add Account Code

Account Code:

Account Code Name:

Max Minutes:

OCM Feature Benefits

Originating Call Manager

- Always Allowed and Blocked Numbers lists can be set up by the subscriber using the Web Portal*
- Use to block long distance outgoing calls in residential or commercial settings.
- Can be set up as a limited calling service allowing only specific outgoing local and or long distance calls.

Account Code Plus

- Subscribers to this service can receive periodic reports via e-mail.
- Can be used in connection with a capable billing system.
- Designated administrators can add, delete, or query account codes using the web portal.*

Budget Toll

- Limits the exposure of the telephone company to uncollectable toll charges.
- Allows the collection of additional revenue by allowing a limited number of toll minutes to subscribers who would otherwise be denied toll service.

- Service alerts caller when toll minutes are nearly depleted.

*Only available through the optional Web Portal



OCM Account Code Plus

The Account Code Plus feature of OCM (Originating Call Manager) allows businesses to set-up limits and restrictions on outgoing calls and allows them to monitor outgoing minutes by specific numbers using a web portal interface. Businesses like law firms, that bill by time increments, organizations that want to limit toll calling or need departmental billing, like hospitals or governmental agencies, are prime candidates for this type of service.

How it Works

Telcos can include this account code information in the subscribers bills, web portal and e-mail accounts. The account code information provided includes detailed usage data for timed calls. The account code is dialed by the subscribers when placing all calls (except 911), toll calls, casual dialed calls (1010+) international calls and/or operator calls.

	International	Casual	Operator	Toll	Local
Block:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Time:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Account Codes:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

The subscriber can designate an administrator to customize the types of calls that require entry of an account code. The account code is verified against a predefined list of account codes that are valid for that subscriber. Subscribers to this service may view usage and change account codes and blocked numbers through a web portal* based interface. Call timing can be used to restrict the number of minutes of use by account code or called number, or can be configured to simply collect usage information and not to restrict access. This call timing data can be viewed as a current snap-shot from the web portal.*

Account Codes			
Code Length: 4		Retry PIN Count: 3	
Code	Description	Max Minutes	Used Minutes
6369	lawyer 1	Infinite	10
7569	lawyer 2	Infinite	3
8369	lawyer 3	Infinite	7
9569	lawyer 4	650	4

The Account Code Plus feature of OCM can also allow the timing of calls to specific numbers. This feature could be used to monitor call minute usage for efficiency or employee abuse.

Other Key Features

- "Always Allowed" and "Blocked Numbers" lists can be set up by the subscriber using the Web Portal.* The service allows entire NPA/NXXs to be blocked or allowed to originate from the subscribers number

Allowed List

- 605-996
- 605-999-7438
- 701

Enter Phone Number

Delete List Entry

Blocked List

- 603
- 605-990-7202
- 605-999
- 701

Enter Phone Number

Delete List Entry

- Use to block long distance outgoing calls in residential or commercial settings.

- Can be set up as a limited calling service allowing specific outgoing local and or long distance calls.

- Allows customer control and monitoring functionality that can't be offered by traditional switch based solutions.

Timed Numbers	Max Minutes	Used Minutes
605-990-7202	150	0
605-995	Infinite	0
605-996-3643	400	0
701	Infinite	0

Enter Phone Number

Delete List Entry

