

Switch Service Control

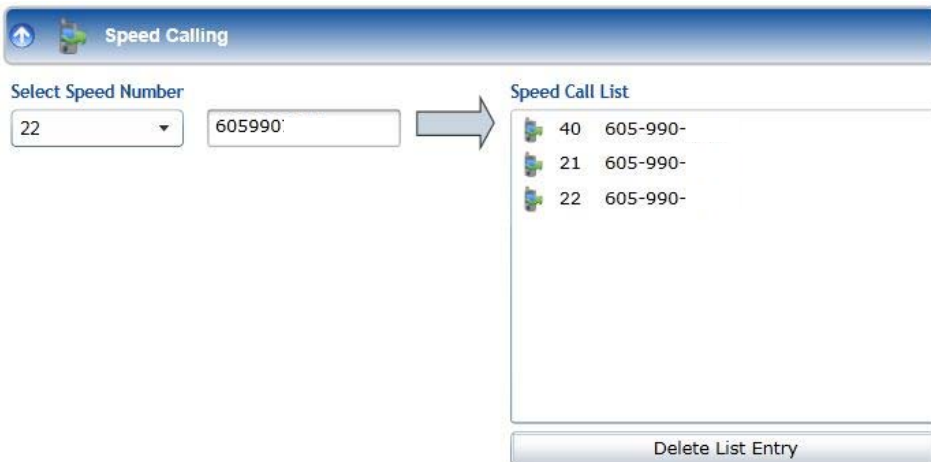
Switch Service Control an exclusive C15 feature

For years, you have offered CLASS Features to your subscribers. Though the CLASS features are helpful, it is often frustrating for customers when they cannot access the service to review their personal settings. For example, a subscriber to Selective Call Acceptance cannot easily manage the numbers on their accepted callers list. That is, until now.

The APMAX Switch Service Control available through the Genband C-15, allows subscribers access to manage and update several features. To benefit from Switch Service Control, the subscriber installs a small PC application on their home or office computer called Phone Central or they can access the service through the optional Web Portal.



Choose specific friends and family phones to ring differently allowing subscribers to know who is calling them without having to look at the Caller ID display.



Subscribers will no longer have to search for an instruction manual or figure out how to program their cordless phones as they can use the Switch Service Control Phone Central or optional Web Portal to set up or change their speed calling lists. IP allows for quick access to their lists should they end up having to replace their cordless phones.

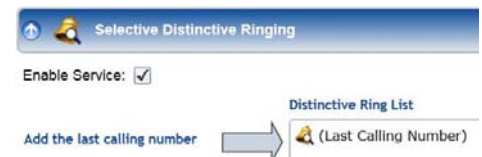
Web Access

The Web Portal and Phone Central allows subscribers to easily access and update their CLASS services:

- Selective Call Forwarding
- Simultaneous Ring
- Distinctive Ring
- Selective Call Rejection
- Selective Call Acceptance
- Speed Dialing
- Group Speed Dialing *
- Convenience Dialing *

Enable/Disable and Last Number Called Features

Web access allows subscribers a quick easy way to turn on and turn off the services without having to call customer support. Switch Service Control remembers the last number called and allows subscribers to add it to most of the control features.



* provided exclusively by the DMS10 and C15 and supported by APMAX.