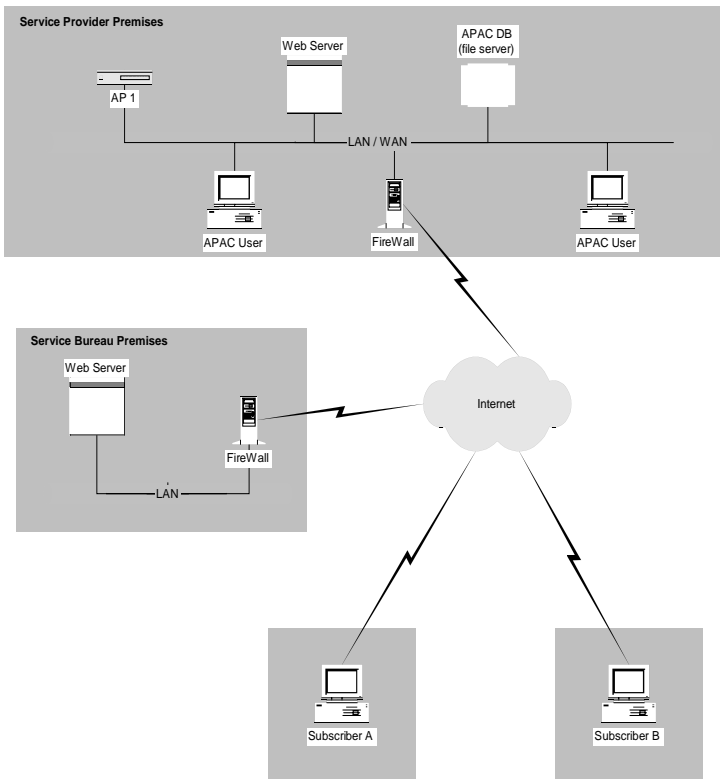




Help Subscribers Help Themselves.

Give your customers who have Advanced AP Services the opportunity to control their service settings via the internet. With ISIA, customers can either use www.managemyphone.com or the PC loaded application Phone Central to manage their service settings. Caller ID, Voicemail and Conferencing are just a few of the services that can be greatly enhanced with ISIA.



ISIA Components At Service Bureau and Service Provider Locations

Safe and Secure

Subscribers access the ISIA System via URL www.managemyphone.com, which is registered to Innovative Systems. End user communication with this URL is by secure HTTP, using secure socket layer (SSL) to assure privacy of subscriber service data. After logging into the system, the subscriber's service provider can be determined and the service provider's banner logo is displayed on subsequent web pages viewed by the subscriber.

The Service Provider components for the ISIA System include a server and an AP System. The server is used by the ISIA System to relay service data between the service bureau and AP Systems. This relay mechanism ensures that an AP System is not directly exposed to Internet traffic.

Service Providers manage the ISIA System through their APAC™ (Application Peripheral Administration Center) software. Through APAC, service providers can add Advanced Service subscribers, modify ISIA settings and view information.

Communication between the Service Provider and Service Bureau is via encrypted HTTP using a symmetric-key algorithm with a key size of 40 bits or greater. Additional security is available using SSL, if desired.

ManageMyPhone.com

When you have ISIA, your customers can have administrative access to Voice Mail, Conferencing, Auto Attendant, Find Me and Originating Call Manager services. Because the access is web based, your customers can manage their services anyplace they have Internet access.

Voicemail customers who frequently travel have the ability to play their voice messages and manage their Voice Mail settings directly from the Web.

Conference Service Administrators can manage the conference service using this website.

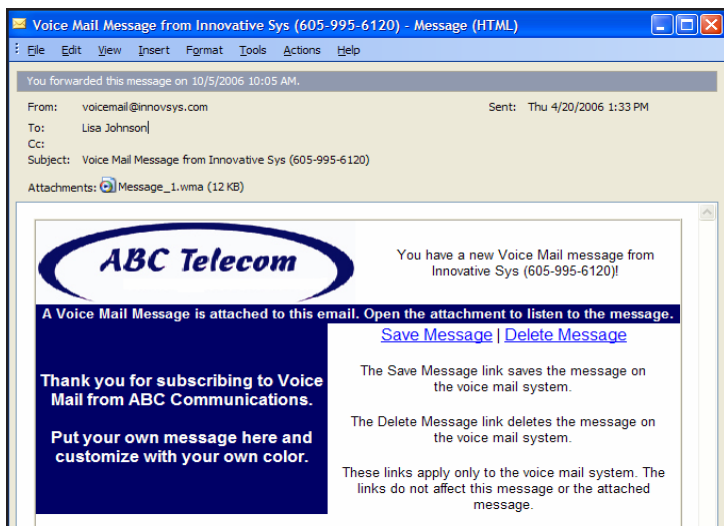
Find Me service can be changed and contact numbers can be added or deleted online.

Auto Attendant service can be managed and reconfigured remotely as long as you have internet access.

All managemyphone.com service reconfigurations are immediately recognized and implemented by the AP.

Give Your Customers the Power of Web Control

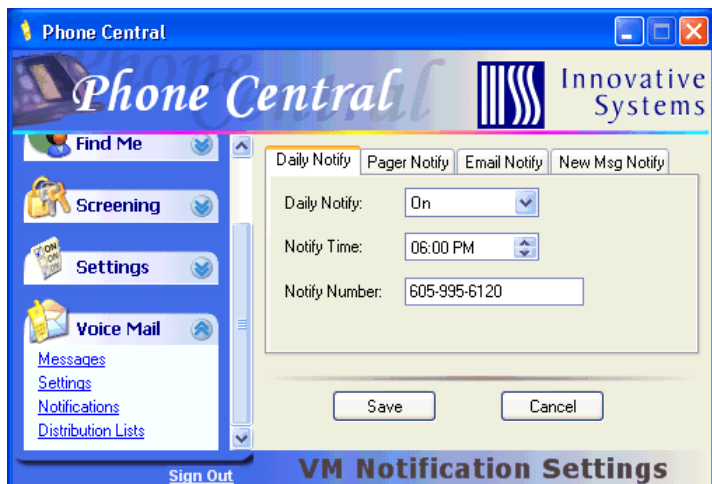
Today's customers are more demanding; they want immediate response and simplicity. Your marketshare continues to be threatened by competitors touting new technology with more features. It's a proven fact that keeping customers is easier then getting them back. Innovative Systems Internet Access has helped many Telcos across the U.S. by offering consumers the latest technology that integrates all of their essential communication tools.



ISIA Enables Voicemail to Provide Email Notification

ISIA Helps Promote Your Brand

Services such as Phone Central and Voicemail to e-mail notification gives you the opportunity to brand the notification and configuration screens with your logo. The Innovative Systems Marketing Department will assist you with this logo branding at no cost.



AP Advanced Services Using ISIA

- Account Code PLUS
- Conference Calling
- Auto Attendant
- Find Me
- Voice Mail to E-mail
- Originating Call Management

Real Time Configuration

Customers can review and modify their service settings to meet their needs. Changes are transmitted directly to the AP System and are effective immediately.

Requirements

AP Systems must utilize the High Speed Interface capabilities of Release 3.3 (or greater), and must be connected to the service provider's Local Area Network (LAN)/Wide Area Network (WAN).

Must have Microsoft® Internet Explorer V5 or Netscape® Navigator V4.

Web Server Requirements

Must be running Windows® 2000 Server software with Internet Information Server (IIS) 5, or greater.

Microsoft® Internet Explorer 6 or greater must be installed.

Web server processor must be a 1.0 GHz Pentium® IV (or equivalent) or greater.

Web server computer must contain at least 256 MB of RAM.